

The Cambridgeshire Care Home Check List – compare us to others

Care home 1 The Cambridgeshire Care Home – Great Shelford

Care home 2

Care home 3

The Home	No 1.	No 2.	No 3.
Is the home privately owned?	✓		
How many years' experience do the owners have running care homes?	✓		
Are the grounds well maintained?	✓		
Is there adequate and disabled parking available?	✓		
Is the entrance welcoming and clean?	✓		
Is there always someone on reception to welcome you in, every day?	✓		
Is the décor to your taste?	✓		
Is the home well maintained?	✓		
What is the home's CQC Rating?	✓		
What is the home's best rating on carehome.co.uk?	✓		
Does the home have any Google reviews?	✓		
Care	No 1.	No 2.	No 3.
Do they offer Residential care?	✓		
Do they offer Nursing care?	✓		
Do they offer Dementia care?	✓		
Do they offer Palliative, End of Life care?	✓		
Are they one of the 4% of Care Homes in Cambridgeshire that have been awarded The Gold Standard Framework for Palliative Care?	✓		
Do they offer Respite / short term care?	✓		
What is the minimum length of stay?	✓		
Do they offer Permanent stay?	✓		
Do they offer convalescence care?	✓		
Does the home have a Strengthening and Conditioning coach?	✓		
Do the fees include a visit to the hair salon once a week?	✓		
Do the fees include a visit every 6 weeks from a Chiropractor?	✓		
Are there opportunities for you to review your loved one's care plan?	✓		
Does the home use a digital nurse call system?	✓		
Are Residents escorted to appointments?	✓		
Staff	No 1.	No 2.	No 3.
What is the staff ratio to Residents?	✓		
What is the staff retention?	✓		
Are the staff visible, polite and friendly?	✓		
Are the staff engaging with Residents?	✓		
What training does the home offer their staff?	✓		
Do they have dementia training?	✓		
Do they use Agency Staff?	✓		
Do they have Registered Nurses on site every day and night?	✓		

Do they have a Registered Mental Health Nurse?	✓		
Does the home have their own Customer Relations Manager? Someone to assist and guide you through the admission process	✓		
Accommodation	No 1.	No 2.	No 3.
Are all the rooms ensuite?	✓		
Do they offer a variety of rooms, with or without balcony and patio?	✓		
Do they accept couples?	✓		
Do they offer adjoining rooms?	✓		
Does the room have a direct dial telephone?	✓		
Can you bring in your own furniture and belongings?	✓		
Do they have 50" screen TV's in every Private room?	✓		
Do they have a cinema?	✓		
Do they have an activity room?	✓		
Do they have a hair salon?	✓		
Do they have free WIFI?	✓		
Do they offer Zoom or What's App video calls?	✓		
Are visiting hours restricted?	✓		
Activities and Wellbeing	No 1.	No 2.	No 3.
Does the home have a dedicated Activities and Wellbeing Team?	✓		
Do they provide a weekly activity programme?	✓		
Do they have live entertainment?	✓		
Do they organise outings?	✓		
Are there regular themed events?	✓		
Do they have use of a minibus?	✓		
Is a Residents Faith or Religion supported and how?	✓		
Can you join in the activities?	✓		
Is there a regular Residents meeting?	✓		
Are Residents birthdays celebrated?	✓		
Catering and Hospitality	No 1.	No 2.	No 3.
Does the home have qualified Chef's on site?	✓		
Do they have dedicated hospitality staff in every unit for every meal service?	✓		
Can they accommodate for anyone's dietary requirements?	✓		
Can Residents eat in their room? Is Room Service available?	✓		
Does the menu change regularly?	✓		
Is there a choice of food at each mealtime?	✓		
Is alcohol served / available if you want?	✓		
Can visitors join you for a meal?	✓		
Guests and other amenities	No 1.	No 2.	No 3.
Do they offer private dining for guests?	✓		
Are families invited to attend special events?	✓		
Do they have spaces / areas you can go and sit with your loved one in private?	✓		
Can dogs visit?	✓		
Do any of the following professionals visit the home to offer additional services?			
Enhanced GP Services – Weekly visits from a local GP?	✓		
Optician	✓		

NHS Hearing Aid charity Dental surgery	✓		
	✓		
Is there local transport available?	✓		
How far is the nearest hospital?	✓		
Do they offer a Relatives / Family quarterly meeting?	✓		